

## Member Services Statistics

As of January 31, 2024

	2016	2017	2018	2019	2020	2021	2022	2023	2024			
									Incoming	Processed	Total Outstanding	
<b>Active Members:</b>												
Age/Plan Changes	21	48	24	154	52	15	17	45	5	1	4	
Bargaining Unit Changes	-	15	22	43	16	24	29	38	2	2	-	
Beneficiary Maintenance: Changes	677	325	878	917	676	621	792	918	84	70	14	
<i>Disposition of Contributions - Separations</i>					-							
- Refund of contributions	66	131	86	156	90	106	126	106	9	9	-	
- Roll Over of contributions	28	24	29	39	22	37	40	32	2	2	-	
- Funds left on deposit, or no response	85	133	120	59	45	113	125	90	11	11	-	
<i>Totals</i>	179	288	235	254	157	256	291	228				
Reciprocity - coordination to establish	219	85	88	340	128	71	168	88	16	15	1	
New Employees	556	412	283	378	391	302	499	572	37	37	-	
Service Credit Purchases (Buy Backs)	177	344	278	451	199	152	280	210	221	7	214	
					-							
<b>Both Active Members and Retirees:</b>					-							
Domestic Relations Orders	14	24	27	41	27	24	21	30	4	4	-	
					-							
<b>Retirees and Beneficiaries:</b>					-							
Continuances	31	33	44	49	22	53	51	38	2	2	-	
Deaths (notifications)	116	87	82	172	105	143	115	135	8	8	-	
Deaths (lump sums)	54	82	88	101	107	116	117	121	8	8	-	
Insurance Changes (+ Open Enrollment)	555	423	593	558	647	619	489	559	32	32	-	
Reciprocity - concurrent retirement	40	42	35	66	26	32	52	55	8	8	-	
Retirees on Payroll	217	236	235	228	182	202	242	230	21	21	-	
- Within 60 days - signed												39
-60+ days - committed to date												2

**Our Membership at Glance:**

Active Members: 4258

Deferred Members: 1840